

April 2, 2015

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**Update from City of Campbell River re: community mailboxes**

Since Canada Post has begun actively working to contact residents next to proposed locations for community mailboxes, the City has received a number of phone calls.

*“Council heard at the Mar. 23 meeting, from both Canada Post and the Canadian Union of Postal Workers, and we asked a lot of questions because we understand that this change from door-to-door mail delivery to central delivery at community mailboxes has generated a number of concerns,”* says acting Mayor Michele Babchuk. *“If people have questions, we want them to get the most accurate information possible and speak to the people making the decision about the proposed locations for community mailboxes, so we are issuing a reminder that, if you need more information after a Canada Post representative has been to your door to discuss the proposed location for a community mailbox, the best action to take is to contact Canada Post directly.”*

The City would also like to remind people that Canada Post has chosen the proposed locations for the community mailboxes, and that the Canada Post act allows them to place a community mailbox anywhere on public property.

*“While the City does not have a role to approve the locations, recently Canada Post provided a list of the proposed locations, and City staff are reviewing these to ensure there are no conflicts with access to underground water, sewer or storm drains,”* Babchuk adds. *“The City is also providing comments related to transportation concerns such as parking, proximity to intersections and sightline concerns.”*

Babchuk confirms she has requested staff to update Council and the public once they finish reviewing the proposed locations and possible challenges, including potential costs to the City.

*“Again, we have been informed that, ultimately, the decision on locations for community mailboxes will be made by Canada Post, so people are best to contact them directly with concerns,”* Babchuk emphasizes. *“When City staff get phone calls, we are doing our best to direct residents to the appropriate Canada Post staff members so that their concern is heard and responded to by the people making the decision.”*

People should contact Canada Post directly to share their concerns about community mailbox placement. The number to call is: 1-844-454-3009

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Contact: Acting Mayor Michele Babchuk

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