

Unpaid 2018 property taxes (including unclaimed Home Owner Grants) are subject to a penalty of 10% if not paid or claimed by July 3, 2018. NO EXCEPTIONS.

# What you need to know to pay your taxes

The City of Campbell River is committed to providing property taxpayers with a variety of payment methods for your convenience.

**PRE-AUTHORIZED WITHDRAWAL SERVICE (PAWS)** — Final withdrawals for 2018 property tax payments will occur on July 3, 2018. Completed Home Owner Grant applications must be received at City Hall no later than June 15, 2018 to ensure the City withdraws the net balance only.



The pre-authorized withdrawal system for property taxes allows you to pay your taxes and user fees over equal monthly payments throughout the year rather than one single bill due in July. See enclosed application and information sheet for details, or contact us at 250-286-5715 with questions.

**FINANCIAL INSTITUTION** — Property taxes can be paid at most banks and credit unions. NOTE: BANKS CANNOT PROCESS OR ACCEPT HOME OWNER GRANTS but you can apply online at www.campbellriver.ca.

MAIL — To City of Campbell River Tax Department, 301 St. Ann's Road, Campbell River, BC V9W 4C7. Mail must be received on or before July 3, 2018 to avoid penalty. MAIL LOST OR DELAYED BY THE POST OFFICE WILL BE SUBJECT TO PENALTY.

IN PERSON — The Finance Department is open Monday to Friday 8:30 a.m. to 4:30 p.m (closed statutory holidays). Cash, Interac (please ensure daily limit covers payment) and cheque are accepted. SORRY, CREDIT CARDS ARE NOT ACCEPTED.

If paying by cheque, make cheque payable to the City of Campbell River. Please note your folio number on the front of your cheque. Post dated cheques are accepted at City Hall. Returned cheques constitute non-payment of taxes and will be subject to penalty, interest and a \$25 service charge. Cheques can be deposited in the 24-hour drop box at the front door to City Hall.

**AFTER HOURS DROP BOX** — A drop box is located at the front doors of City Hall.

**ONLINE BANKING** — For online banking, the folio number is used as the account number. Moved within the year? Please update your folio number. Payments by online banking will be subject to penalty if rejected by financial institution or if payment is made after your financial institution's local cut-off time on July 3, 2018. Contact your financial institution for more information.

PAYMENT BY MORTGAGE COMPANY — Financial institutions can pay property taxes on your behalf if arranged through a mortgage agreement. Contact your mortgage company for more information.



**REMEMBER TO CLAIM YOUR** Campbell HOME OWNER GRANT (IF ELIGIBLE) ON OR BEFORE JULY 3, 2018, REGARDLESS OF PAYMENT METHOD.

## **Important Information**

#### **HOME OWNER GRANT PROGRAM**

The Provincial Home Owner Grant is available to homeowners who live in their home as their primary residence.

- If eligible, you must apply for the grant each year.
- A tax payment is not required to claim the grant.
- Unclaimed grants are treated as unpaid taxes and subject to a 10% penalty added to the amount owing after July 3, 2018.
- All claims must be received by end of day July 3, 2018. Mail lost or delayed by the post office will be subject to penalty.

Claim your Home Owner Grant online at www.campbellriver.ca and click on Payments under Online Options. Use the folio number and access code on the annual Property Tax Notice. Remember to save the confirmation page after completing the online application.

### **PROVINCIAL TAX DEFERMENT PROGRAMS**

Programs are available for people 55 and older, a surviving spouse or person with a disability or for families with children. Find more information on available programs, online at: www.sbr.gov.bc.ca/individuals/ property\_taxes/property\_tax\_deferment/

#### **SECONDARY SUITES & DOUBLE USER FEES**

Homes with secondary suites pay double user fees for water, sewer and solid waste. Please check your tax notice carefully—particularly if you have recently deactivated a secondary suite.

Please notify us at 250-286-5715 if user fees require adjustment.

#### **ARREARS AND DELINQUENT TAXES**

Property taxes must be paid within three years of being issued or the property will be sold by the City to recover taxes owing, subject to interest and in accordance with the Community Charter. If delinquent taxes are not paid by September 24, 2018, the property will be sold through the tax sale process.



# Message from the City

campbell River is making a mark – regionally, nationally and internationally - as an innovative, leading edge place to call home.

The positive momentum helps us secure partnerships and senior government funding to enhance services and new initiatives in response to community demand. Investing in Campbell River's future further supports our reputation as an outstanding service provider and forward-thinking community that makes the most of our potential.

New technology, such as online registration for recreation programs, makes it easier for people to participate in local activities. And the CRadvantage municipal broadband infrastructure extends Campbell River's reach around the globe. Local businesses and interested investors are taking note.

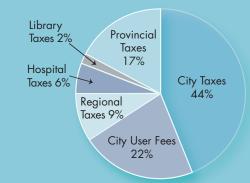
A new approach to tourism attracts visitors though sport tourism, access to nature and outdoor adventure as well as the growing number of major events and conferences hosted here.

More and more, local festivities bring people together through neighbourhood parties, CR Live Streets, the Pier Street Market, and through events such as the Shoreline Arts carving contest, Logger Sports, the Spirit Square concert series, celebrations like Canada Day.

It's our pleasure to be at your service, Campbell River.

# Did you know?

The City of Campbell River must collect and remit taxes for other government agencies, such as the Strathcona Regional District, School District and Hospital? More than 34% of your annual property tax bill goes to other levels of government.



### Your tax dollars at work Every dollar of City taxes pays for these services.

Governance, Corporate & Fiscal Services \$0.16 **RCMP** Economic Development & Tourism \$0.02 Development Services \$0.04 Facilities & Supply Managemen \$0.06 Parks, Recreation & Culture \$0.09

